

## INTENDED USE

This washing machine is only intended for washing and spinning suitable laundry in quantities which are usual for private households.

- Observe the instructions provided in these Instructions for Use, the Installation Guide and the Programme Chart when using the washing machine.

- Keep these Instructions for Use, the Programme Chart and the Installation Guide; if you sell the washing machine to another person, also pass on the Instructions for Use, Programme Chart and Installation Guide.

## PRECAUTIONS AND GENERAL RECOMMENDATIONS

### 1. Safety instructions

- This washing machine is suitable for indoor use only.
- Do not use or store flammable liquids near the washing machine.
- Do not allow your children to play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been given instruction concerning use of the appliance by a person responsible for their safety.
- Do not operate this washing machine at temperatures below 5 °C.
- If you wish to place a dryer on top of your washing machine, first contact our After-Sales Service or your dealer to check whether this is possible. A tumble dryer may only be placed on top of

the washing machine using an appropriate stacking kit available through our After-Sales Service or your dealer.

- Do not leave the device switched on unnecessarily.
- Turn off the water tap when not in use.
- Before any cleaning and maintenance, disconnect the appliance from the mains supply or switch it off.
- Never open the door forcibly or use it as a step.
- If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The mains cable must only be replaced by a qualified technician or the After-Sales Service.

## 2. Packaging

- The packaging material is entirely recyclable, and marked with a recycling symbol . Adhere to current local regulations when disposing of the packaging material.

## 3. Disposing of packaging material and scrapping old appliances

- The washing machine is built from recyclable materials. It must be disposed of in compliance with local regulations.
- Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable.
- This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring that this product is disposed of correctly, you are helping to protect the environment and the health of other people. Damage to the environment and health could be caused by inappropriate disposal of this product.



The symbol  on the appliance or in the information documents accompanying the product indicates that this appliance may not be treated as household waste. Instead, it shall be handed over to the designated collection point for the recycling of waste electrical and electronic equipment.

Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information on the disposal, reuse and recycling of this appliance, contact your local city council, household waste disposal service or specialist dealer where you purchased the appliance.

## 4. Frost protection measures

Do not place the washing machine in a room in which temperatures are likely to fall below zero. If this is inevitable, make sure that the washing machine is completely drained after each use:

- Remove the inlet hose(s) from the water tap and let the water drain out completely.
- Remove the drain hose from the siphon or washbasin and let the water drain out completely.
- Let any residual water in the drum drain out completely. Follow the instructions "Draining residual water"; with the aid of another person, carefully tilt the appliance forwards to let the residual water drain out completely.

## 5. EC Declaration of Conformity

- This appliance conforms to the following European standards:  
2006/95/EC Low Voltage Directive  
2004/108/EC Electromagnetic Compatibility Directive

The manufacturer cannot be held liable for damages caused to laundry resulting from improper or incorrect care and maintenance instructions for the laundry sold with the clothing or laundry.

# BEFORE USING THE WASHING MACHINE

## 1. Removing the packaging and inspection

- After unpacking, make sure that the washing machine is not damaged. If in doubt, do not use the appliance. Instead, contact your After-Sales Service or specialist dealer.
- Keep all packaging materials (plastic bags, polystyrene parts, etc.) out of the reach of children as they represent a potential source of danger.
- If the appliance was exposed to cold prior to delivery, keep it at room temperature for a few hours before operating.

## 2. Removing the transport bolts

- The washing machine is fitted with transport bolts to avoid any possible damage being caused to the interior of the washing machine during transport. The transport bolts must be removed before using the washing machine.
- After their removal, cover the openings with the 4 enclosed plastic caps.

## 3. Installing the washing machine

- Remove the protective film from the control panel (if available on your model).
- Move the washing machine without lifting it up by the worktop.
- Install the appliance on a solid and level floor surface, preferably in the corner of the room.
- Make sure that all four feet are resting firmly on the floor and that the washing machine is perfectly level and stable (use a spirit level).
- If the washing machine is to be installed on a so-called "floating floor" (for example, parquet or laminate flooring), place the appliance on a 60 cm x 60 cm sheet of plywood (at least 3 cm thick) which is secured to the floor.
- Make sure that the ventilation openings (if available on your model) in the base of your washing machine are not obstructed by a carpet or any other material.

## 4. Water inlet

- Connect the water inlet hose to the water supply in accordance with the regulations of your local water company.
- For models with one inlet valve: cold water
- For models with two water connections: cold AND hot water or cold water only (see separate "Installation Guide").

- Water tap: 3/4" threaded hose connector
- Water pressure (flow pressure): 100-1000 kPa (1-10 bar).
- Only use new hoses to connect the washing machine to the water supply. Used hoses must not be reused and must be discarded.
- For models with hot fill: the hot water inlet temperature must not exceed 60°C.

## 5. Draining

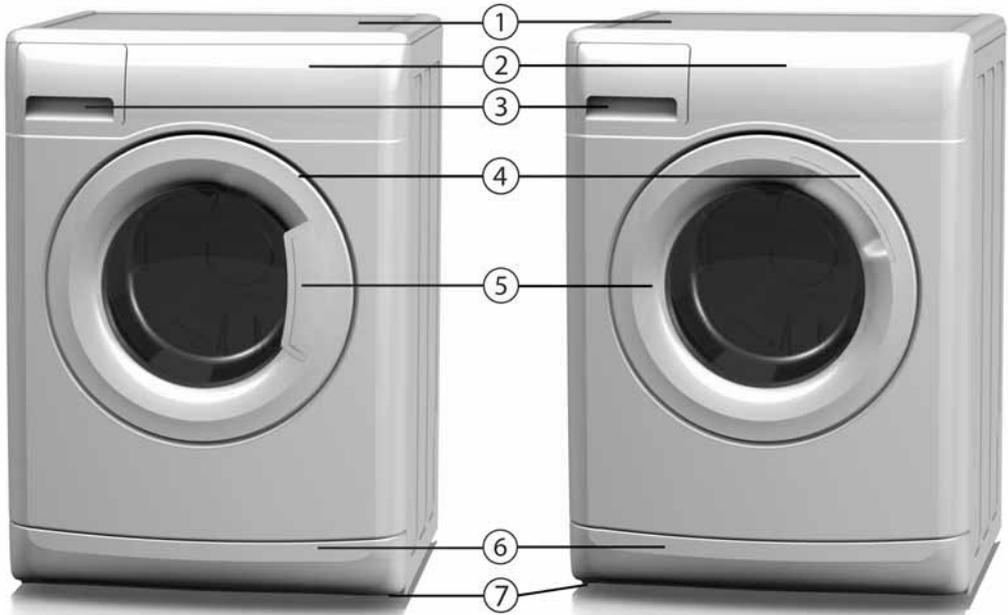
- Connect the drain hose to the siphon or to another water outlet (see the separate Installation Guide).
- If the washing machine is connected to an integrated drainage system, ensure that the latter is equipped with a vent to avoid simultaneous loading and drainage of water (siphoning effect).

## 6. Electrical connection

- All electrical connections must be performed by a qualified technician in compliance with the manufacturer's instructions and local safety regulations.
- Information on voltage, power consumption and protection requirements is provided inside the door.
- The appliance may only be connected to the mains supply by means of a socket with an earth connection in accordance with current regulations. The washing machine must be grounded by law. The manufacturer declines all liability for any injury to persons or animals, or damage to property due to non-compliance with the directions given above.
- Do not use extension leads or multiple sockets.
- Before performing maintenance on the washing machine, disconnect the appliance from the mains supply or switch it off.
- After installation, access to the mains plug or to disconnection from the mains supply must be ensured at all times via a double-pole switch.
- Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service.
- Mains cable replacement must only be carried out by the After-Sales Service.
- If a residual current circuit breaker (RCCB) is used, only models marked with  may be used.

# DESCRIPTION OF THE WASHING MACHINE

Depending on the model:



1. Worktop
2. Control panel
3. Detergent dispenser
4. Service plate (inside the door)
5. Door
6. Pump access with filter and emergency drain hose (if present) behind the base
7. Adjustable feet

## DOOR

To open the door, hold the door handle and pull the door open. Close the door by pressing it gently until it clicks shut.

## BEFORE THE FIRST WASH CYCLE

To remove any residual water remaining from the manufacturer's tests, we recommend that you run a short wash cycle without any laundry.

1. Open the tap.
2. Close the door.
3. Add a small amount of detergent (maximum 1/3 of the quantity recommended by the detergent manufacturer for lightly soiled laundry) to the main wash chamber  of the detergent dispenser.
4. Select and start the "Easy-care" programme at 60°C (see Programme Chart).

# PREPARATION OF THE WASH CYCLE

## 1. Sort the laundry according to...

- **Type of fabric/care label symbol**  
Cottons, mixed fibres, easy care/synthetics, wool, handwash items.
- **Colour**  
Separate coloured and white items. Wash new coloured articles separately.
- **Size**  
Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum.
- **Delicates**  
Wash small items (e.g. stockings, belts) and other small articles or items with hooks (e.g. bras) in a cloth bag or pillow case with a zip. Always remove curtain rings, or wash curtains with the rings inside a cotton bag.

## 2. Empty all pockets

Coins, safety pins, etc. can damage your laundry as well as the drum and tub.

## 3. Fasteners

Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together.

## Stain removal

- Blood, milk, egg stains etc. are generally removed by the automatic enzyme phase of the programme.
- To remove red wine, coffee, tea, grass and fruit stains, etc. add a stain remover to the main wash chamber [III] of the detergent dispenser.
- Pre-treat heavily-soiled areas with stain remover if necessary.

## Dyeing and bleaching

- Only use dyes and bleaches that are suitable for washing machines.
- Follow the manufacturer's instructions.
- Plastic and rubber parts of the washing machine can be stained by dyes or bleaches.

## Loading the laundry

1. Open the door.
2. Unfold the laundry and load the articles loosely into the drum without overfilling. Observe the load sizes given in the Programme Chart.  
**Note:** overloading the machine will result in unsatisfactory washing results and creased laundry.
3. Close the door. Make sure that no garments get stuck between the door and the door seal.

# DETERGENTS AND ADDITIVES

- ⚠ **Keep detergents and additives in a safe, dry place out of the reach of children.**
- ⚠ **Do not use solvents (such as turpentine or benzene); do not wash materials treated with solvents or flammable liquids in the washing machine.**

Use only detergents and/or additives which have been specially developed for domestic washing machines.

Please refer to the recommendations on the textiles' care labels.

Observe the following when choosing your detergent:

- Type of fabric
- Colour
- Recommended wash temperature
- Type and degree of soiling

Type of laundry	Type of detergent
Robust whites (cold-95°C):	Detergent with bleach additive
Delicate whites (cold-40°C):	mild detergent with bleach additive and/or optical brighteners
Light/pastel-coloured coloureds (cold-60°C)	detergent with bleach additive and/or optical brighteners
Coloureds with intensive colours (cold-60°C):	Coloureds without bleach additive/optical brighteners
Black/dark colours (cold-60°C):	special detergent for black/dark colours

For laundry that requires special treatment (such as wool and garments made of microfibres), use only detergents, additives or specific detergents available on the market for gentle pre-treatment. For more information about this, visit the website [www.cleanright.eu](http://www.cleanright.eu).

**Do not use liquid detergent for the main wash when using the "Prewash" option.**

**Do not use liquid detergent when activating the start delay function or programming the end of the programme.**

## Dosage

Follow the dosage recommendations on the detergent pack. This depends on:

- type and degree of soiling
  - size of wash  
full load: follow the manufacturer's dosage instructions.  
half load: 3/4 the amount used for a full load.  
minimum load (approx. 1 kg): 1/2 the amount used for a full load.
- If there is no reference to a certain wash load on the detergent pack: the detergent manufacturers usually refer their dosing recommendations to 4.5 kg laundry for heavy duty detergent and 2.5 kg laundry for delicate detergent.
- Water hardness in your area (ask your water company for information). Soft water requires less detergent than hard water.

**Please note:**

Too much detergent can result in excess foam formation. This reduces washing efficiency. If the washing machine detects too much foam, it may prevent spinning or prolong the programme duration and increase the water consumption (see also remarks on foam formation in the "Troubleshooting Guide").

Insufficient detergent may result in grey laundry and also calcify the heating system, drum and hoses.

**Adding the detergent and additives**

The detergent dispenser has three chambers (Fig. "A").

**Prewash chamber** 

- Detergent for the prewash

**Main wash chamber** 

- Detergent for the main wash
- Stain remover
- Water softener

**Softener chamber** 

- Softener
- Liquid starch

Pour additives only up to the "MAX" mark.

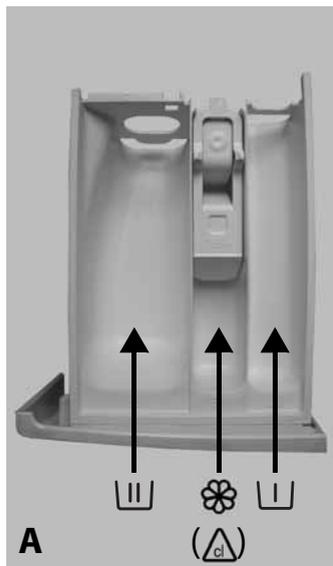
If using liquid detergent, close the dispenser **immediately after adding the detergent.**

**Using chlorine bleach** 

- Wash your laundry in the required programme (coloureds, easy care). Add an appropriate amount of chlorine bleach to the SOFTENER chamber (close the detergent dispenser carefully).
- Immediately after the end of the programme, start the "Rinse and Spin" programme to eliminate any residual bleach smell; if required you can now add softener.  
Never put both chlorine and softener into the softener chamber at the same time.
- Where possible, use oxygen-based bleaches; in such cases, follow the manufacturer's instructions.

**Using starch**

- Select the "Rinse and Spin" programme and check that the spin speed is adjusted to 800 U/min.
- Start the programme, pull out the detergent dispenser so that you can see approximately 3 cm of the softener chamber.
- Pour the prepared starch solution into the softener chamber while the water is running into the detergent dispenser.



# DRAINING RESIDUAL WATER/ CLEANING THE FILTER

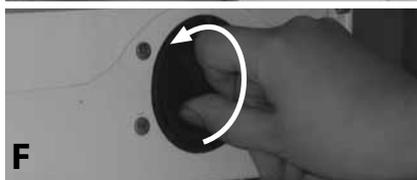
We recommend that you check the filter at least two or three times a year, **especially**:

- If the "Pump" indicator (⊕) lights up.
- If the appliance is not draining properly or if it fails to perform spin cycles.

If the washing machine is in a room prone to freezing temperatures, you must drain residual water after each wash cycle.

**IMPORTANT: make sure that the water has cooled before draining the appliance.**

1. Switch off the appliance and unplug from the mains.
2. Open the base panel (depending on the model):
  - Press down the tabs on the right and left to release the base panel and remove it (Fig. "A").
  - Remove the base panel using the detergent dispenser's cover grid: with your hand, press the base panel slightly downwards, then push the cover grid into the gap between the cover and the front of the machine and force the cover open (Fig. "B").
3. Place a container near the washing machine.
4. If the washing machine has an emergency drain hose:
  - remove the emergency hose from the clip.If the appliance does not have an emergency drain hose: place a wide, flat container near the filter (Fig. "D"). Ignore steps 5-8 and continue from step 9.
5. Hold the end of the emergency hose in the container and remove the stopper (Fig. "C").
6. Wait until all the water has drained away, then place the stopper back in the end of the hose (Fig. "E").
7. Replace the emergency drain hose (if there is one) into the clip.
8. Lay an absorbent cotton cloth (e.g. a towel) on the floor in front of the filter.
9. Carefully turn the filter to the left (Fig. "F"); wait until all the water has drained away, then unscrew the filter completely and remove it.
10. Only for draining residual water: carefully tilt the appliance forwards (this must be done with the aid of a second person), to allow the water to completely drain away.
11. Only for cleaning the filter: clean the filter and filter chamber; check that the pump rotor in the filter chamber moves freely.
12. Reinsert the filter and screw it in to the right as far as it will go.
13. Pour approx. 1 litre of water into the detergent dispenser to reactivate the "Eco system". Check that the filter is inserted correctly and securely and that no water comes out.
14. Refit the plinth panel (Fig. "G"); with the aid of a second person, carefully tilt the washing machine backwards.
15. Plug the washing machine back in. The appliance is now ready for use again.



# CARE AND MAINTENANCE

## Appliance exterior and control panel

- Clean with a soft, damp cloth. Dry with a soft cloth.

## Appliance interior

- After each wash cycle, leave the door slightly open to allow the drum to dry.
- If you never, or only rarely, wash your laundry at 95°C, we recommend that you occasionally run a 95°C wash cycle without laundry and with just a small amount of detergent, to keep the interior of the appliance clean.

**Do not use detergents which contain solvents, abrasive powder, glass cleaner or all-purpose cleaner, and do not use flammable liquids to clean the appliance. This could damage the synthetic surface or other parts.**

## Door seal

- Dry the door seal after each wash cycle with an absorbent cotton cloth. Before closing the door of the empty washing machine, make sure that the door seal is completely dry.
- Regularly check the condition of the door seal.

## Filter

- Regularly check and clean the filter at least two or three times a year (see "Draining residual water/Cleaning the filter").

## Cleaning the detergent dispenser

1. Pull the detergent dispenser out as far as the stop. With your finger, press the small notch with the word "PUSH" (Fig. "A"), to release the dispenser, and remove it completely from the machine.
2. Remove the cover grid from the softener chamber (Fig. "B").
3. Wash all parts under running water.
4. Clean the dispenser compartment with a damp cloth.
5. Refit the cover grid in the softener chamber and press it downwards until it clicks into place, then push the drawer back into the dispenser compartment.

## Water supply hose(s) (Figure C, D or E - depending on model)

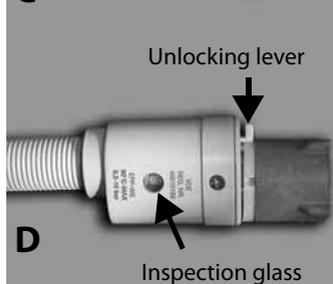
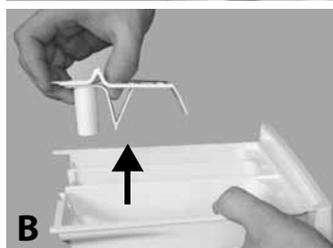
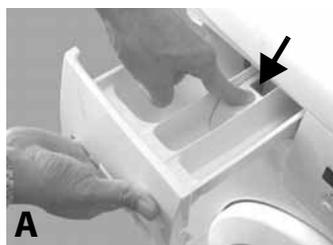
Check regularly for brittleness and cracks. If the supply hose is damaged, replace it with a new hose of the same type available from our After-Sales Service or your dealer.

If the supply hose on your washing machine corresponds to the type of hose in Fig. "D", regularly check the safety valve's inspection glass. If it is red, the hose's aquastop function has been triggered and the hose must be replaced with a new one which can be acquired from our After-Sales Service or your dealer. This model may be equipped with an unlocking lever; this must be pressed downwards when unscrewing the hose.

If your supply hose has a transparent cover (Fig. "E"), check its colour regularly. If the hose colour intensifies in one or more places, this is an indication that the hose may have a leak and should be replaced. Contact our After-Sales Service or your specialist dealer to obtain a new hose.

## Cleaning the mesh filter in the water supply hose(s)

1. Close the tap and loosen the inlet hose on the tap.
2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
3. Now unscrew the inlet hose on the rear of the washing machine.
4. Pull off the mesh filter from the washing machine connection with universal pliers and clean.
5. Refit the mesh filter and screw the inlet hose back on again.
6. Turn on the tap and ensure that the connections are completely watertight.



# TROUBLESHOOTING GUIDE

The washing machine is equipped with various automatic safety functions. These enable faults to be detected at an early stage and the safety system can react appropriately. These faults are frequently so minor that they can be remedied in a few minutes.

Problem	Possible causes, solutions and tips
<b>The appliance does not start; no indicator lights are on</b>	<ul style="list-style-type: none"> <li>• The plug is not properly inserted in the socket.</li> <li>• The socket or fuse is not functioning correctly (use a table lamp or similar device to test it).</li> </ul>
<b>The appliance does not start even though the “Start/Pause” button has been pressed</b>	<ul style="list-style-type: none"> <li>• The door is not properly closed.</li> <li>• The “Child Safety/Lock button” has been activated  (if available on your model). To unlock the buttons, simultaneously push the two buttons marked with the key symbol and hold them down for at least 3 seconds. The key symbol on the display disappears and the programme can be started.</li> </ul>
<b>The appliance stops during the programme, and the “Start/Pause” light blinks.</b>	<ul style="list-style-type: none"> <li>• “Rinse hold” is activated. Press the <b>“Start/Pause”</b> button to spin the laundry. To drain the water without the spin cycle, select the “Drain” programme (if available), or press the “Reset/Drain” button and hold for at least 3 seconds.</li> <li>• The programme has been changed - select the programme again and press the <b>“Start/Pause”</b> button.</li> <li>• The programme has been interrupted and the door may have been opened - close the door and start the programme by pressing the <b>“Start/Pause”</b> button again.</li> <li>• The appliance’s safety system has been activated (see “Failure indicators” on the Programme Chart).</li> <li>• The water tap is not open or the water inlet hose has a kink in it or is blocked (the “Water tap closed” indicator flashes).</li> </ul>
<b>The detergent dispenser contains residues from detergent and/or additives</b>	<ul style="list-style-type: none"> <li>• Not enough water is entering the appliance; the mesh filters in the water supply could be blocked (see “Care and maintenance”).</li> </ul>
<b>The appliance vibrates during the spin cycle</b>	<ul style="list-style-type: none"> <li>• The transport bolts have not been removed. <b>The transport bolts must be removed before using the washing machine.</b></li> <li>• The appliance is not level/not standing firmly on all four feet (see separate “Installation Guide”).</li> </ul>
<b>“Imbalance during spinning”  The “Spin/Drain” indicator on the programme sequence indicator flashes, or the speed indicator flashes on the display The laundry is still very wet</b>	<p>The wash load’s imbalance during the spin cycle is preventing the spin phase from starting to avoid damage being caused to the washing machine. For this reason, the laundry is still very wet. Reasons for imbalance could be small wash loads (made up of a few large garments or articles which absorb a lot of water such as towels, etc.) or large/heavy items.</p> <ul style="list-style-type: none"> <li>• Avoid small wash loads where possible.</li> <li>• When washing a single large or heavy item, we strongly recommend that you add more items of different sizes.</li> </ul> <p>If you wish to spin wet laundry, add more items of different sizes, then select and start the “Rinse and Spin” programme.</p>
<b>At the end of the programme, the laundry has not been spun sufficiently.</b>	<ul style="list-style-type: none"> <li>• An imbalance during the spin cycle prevents the spinning phase from starting to protect the washing machine (see “Imbalance during spinning”).</li> <li>• Heavy foam formation has prevented spinning; select and start the “Rinse and Spin” programme. Avoid excessive detergent dosing (see “Detergents and additives”).</li> <li>• The “Spin speed” button is set to a low speed.</li> </ul>

Problem	Possible causes, solutions and tips
<b>The washing machine remains at a standstill for several minutes in the middle of a running programme; the wash programme appears to be stuck</b>	This is a normal function of the washing machine to optimise the rinse phase. One reason for such a long pause may be that you may have used too much detergent; the washing machine has automatically interrupted the programme to reduce the amount of foam. The standstill may be repeated several times until the foam reduction is sufficient to continue the wash cycle. If the foam persists, the red "Service" indicator will light up and the display indicates "F18" or "Fod" - if this is the case, refer to the instructions for the "Service" indicator on the following pages.
<b>Detergent residues on laundry after the wash</b>	White residues on dark fabrics are caused by insoluble compounds used in phosphate-free powder detergents. - Use liquid detergent to avoid overdosing of detergent; if possible, select the "Intensive Rinse" option; brush out the fabric.
<b>The programme time is longer or shorter than the time displayed on the "Programme Chart" or on the display (if available)</b>	This is a normal function of the washing machine to adapt to factors that can have an effect on the wash programme time, e.g. excessive foam formation, load imbalance due to heavy items of laundry, or prolonged heating time resulting from low inlet water temperature. The appliance's measuring system also adapts the programme time to the load size. If necessary, the programme time is recalculated and updated on the basis of these factors; <b>during such updates, an animation appears in the display (if available)</b> . For small load sizes the time indicated on the "Programme Chart" may be reduced by up to 50%.

### Description of the failure indicators

Failure indicator flashes	Description, causes, solutions
<p>"Water tap closed"</p> 	<p>The appliance has no, or insufficient, water supply. The "Start/Pause" light flashes.</p> <p>Check whether:</p> <ul style="list-style-type: none"> <li>the water tap is fully open and the water supply pressure is sufficient;</li> <li>there are kinks in the water inlet hose;</li> <li>the mesh filter in the water supply hose is blocked (see "Care and maintenance");</li> <li>the water inlet hose is frozen;</li> <li>the safety valve's inspection glass indicator on your water inlet hose is red (if your appliance has an inlet hose like the one in Fig. "D" - refer to the previous chapter "Care and maintenance"); replace the hose with a new one available from our After-Sales Service or your specialist dealer.</li> </ul> <p>After removing the problem, restart the programme by pressing the "Start/Pause" button.</p> <p>If the problem occurs again, contact our After-Sales Service (see next chapter).</p>
<p>"Pump"</p> 	<p>Water is not pumped out of the washing machine. The appliance stops in the corresponding programme step; unplug the machine and check whether:</p> <ul style="list-style-type: none"> <li>there is a kink in the drain hose or the hose is blocked for another reason.</li> <li>The filter or pump is blocked (refer to the "Draining residual water/Cleaning the filter" chapter. <b>Make sure that the water has cooled before draining the appliance</b>).</li> <li>The drain hose is frozen.</li> </ul> <p>After remedying the problem, press the "Reset" button for at least 3 seconds. Then, restart the required programme. If the problem occurs again, contact our After-Sales Service (see next chapter).</p>

Failure indicator flashes	Indication on display (if available)	Description, causes, solutions
"Service" 	from "F03" to "F43" (except for "F18" and "F24")	"Electrical module fault" Press the "Reset" button for at least 3 seconds.
	"F24"	Can occur if you are washing laundry which absorbs a lot of water or you have put too much laundry in the machine while selecting a programme intended for small wash loads. <b>Do not overload the washing machine.</b> Press the "Reset" button for at least 3 seconds to stop the programme. Select the "Rinse and Spin" programme to correctly abort the interrupted wash cycle.
	"F02" or "FA"	"Waterstop fault" Turn the programme selector to the "Off/O" position, unplug the machine and close the water tap. Carefully tilt the appliance forwards (this must be done with the aid of a second person) to allow the water to completely drain away. Then: <ul style="list-style-type: none"> <li>• Plug the washing machine back in.</li> <li>• Open the tap (if water flows into the washing machine without the washing machine being started, there is a failure; turn the tap off again and notify the After-Sales Service).</li> <li>• Then, select the required programme again and start.</li> </ul>
	"F18" or "Fod"	Excessive foam formation The formation of too much foam has interrupted the wash programme. If your washing machine is equipped with the "Dosing aid" button and you have used this: check whether the set dosage values correspond to the individual programme groups of the detergent's dosage recommendations (refer to the separate instructions for the "Dosing aid"). <ul style="list-style-type: none"> <li>• Select the "Rinse and Spin" programme and start.</li> <li>• Then select the required programme again and start, this time using less detergent. See also the "The washing machine remains at a stand still..." section on the first page of the "Troubleshooting Guide" section.</li> </ul>

**If any of the faults persist, unplug the appliance, turn off the water tap and call our After-Sales Service (refer to the next chapter).**

# REMAINING MOISTURE CONTENT OF LAUNDRY AFTER SPINNING

The laundry's remaining moisture content after spinning depends on the type of fabric, the programme selected and the spin speed. Low moisture content can be obtained by selecting the wash programme referred to on the energy label and the highest spin speed. This programme is indicated as the "Energy label reference programme" on the separate Programme Chart. Below is an overview of the remaining moisture content (in %) relating to the different spin-drying efficiency classes:

Spin drying efficiency class	Remaining moisture content in %
A (= most efficient)	less than 45
B	45 or more but less than 54
C	54 or more but less than 63
D	63 or more but less than 72
E	72 or more but less than 81

## SAVING ENERGY AND PROTECTING THE ENVIRONMENT

- Energy, water, detergent and time are used optimally if you observe the maximum load sizes with the programmes.
- You can save energy by washing at 60°C instead of 95°C, or at 40°C instead of 60°C.
- Pretreat stains with a stain remover or soak the laundry before washing to reduce the need for a hot wash programme.
- Only select "Prewash" for heavily soiled laundry. You will save water, detergent, time and energy by not using "Prewash" for normal or slightly soiled laundry.
- Do not exceed the dosage recommendations on the detergent pack.
- Select a higher spin speed if you wish to dry the laundry after washing in a tumble dryer. This will save on time and energy during the drying process.

## ENERGY LABEL DECLARATION

(only for washing machines with an energy label in accordance with Directive 2010/30/EU)

The energy label contains information about your washing machine's power and consumption: The black arrow in bold indicates the **energy efficiency class** (A+++ = most energy efficient/ D = least energy efficient).

kWh/year Power consumption per year



Water consumption per year

L/year



Noise levels during wash cycle (dba)

dB



Maximum load

kg



Noise levels during spin cycle (dba)

dB



Spin drying efficiency class  
A (= most energy efficient/  
G = least energy efficient)

# AFTER-SALES SERVICE

## Before contacting the After-Sales Service:

1. Try to resolve the problem yourself (see "Troubleshooting Guide").
2. Restart the programme to check whether the problem has solved itself.
3. If the washing machine continues to function incorrectly, call our After-Sales Service.

## Please have the following information at hand:

- Nature of the fault.
- Washing machine model.
- Service code (number after the word SERVICE).

**SERVICE** 0000 000 00000



## The After-Sales sticker can be found inside the door.

- Your full address.
  - Your telephone number and area code.
- The After-Sales Service telephone numbers and addresses are provided on the guarantee card. Alternatively, contact your specialist dealer where you purchased the appliance.

# ACCESSORIES

For some models, you can obtain the following accessories from our After-Sales Service or your specialist dealer:

- A **drawer in the plinth panel**, which can be installed beneath the washing machine. This raises your machine to allow for easier loading and unloading as you no longer need to bend down so far to access the door. It also offers a practical additional storage solution.
- A **stacking kit** with which your dryer can be installed on top of your washing machine.
- A **stacking kit shelf** with which the dryer can be installed on top of your washing machine to save space and enable easier loading and unloading.
- A **cover plate kit** with which your washing machine can be installed under a permanent kitchen work surface. Please ask your After-Sales Service or specialist dealer if this is possible with your washing machine model.

# TRANSPORT/REMOVAL

## When transporting the appliance, do not lift it up by its worktop.

1. Pull out the mains plug.
2. Close the water tap.
3. Check that the door and the detergent dispenser are closed correctly.
4. Disconnect the inlet and drain hoses.
5. Eliminate all residual water from the appliance and hoses (see "Draining residual water/Cleaning the filter").
6. The transport safety bolts must be fitted.